

STANDARDS FOR ALL INDUSTRIES

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| COMPLIANCE | Adhere to CDC Guidelines for Businesses and Employers | https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html |
| | Adhere to ND Department of Health Recommendations and Resources for the Public | <p>Risk levels and the statewide color-coded health guidance system provide situational awareness to help make informed decisions and adjust guidelines for businesses and event planners in order to prevent further spread and impact of the virus in communities; especially among vulnerable populations.</p> <p>Recommendations are intended to supplement and not replace local mandates. All local mandates must be followed.</p> <p>ND Smart industry-specific protocols are available at: https://ndresponse.gov/covid-19-resources/covid-19-business-and-employer-resources/nd-smart-restart/nd-smart-restart-protocols</p> |
| | Complete the Workplace Assessment Tool for COVID-19 | https://www.health.nd.gov/sites/www/files/documents/Files/MSS/coronavirus/Workplace_self_assessment_ND.pdf |
| | Tribal Areas | Any business located within the exterior boundaries of a reservation is subject to additional requirements under tribal law. |
| MOVEMENT AND ACTIVITY | Social Distancing | <p>Limit occupancy of indoor and outdoor spaces and gathering sizes to follow social distancing guidelines. If there is no way to control access of entry (egress) of outdoor spaces, spread out activities to double the normal footprint.</p> <p>In addition to the following general guidance on gathering sizes, visit ND Smart industry-specific protocols for recommendations based on type of business or operation.</p> <p>ALL RISK LEVELS</p> <ul style="list-style-type: none"> • Always maintain 6-ft of social distancing. • Wear face coverings. • Contactless/electronic payment is preferred. • Provide plexiglass or other physical separation at point of service (e.g. cashiers), when feasible. • Provide signage and mark 6-ft increments where lines form. • Six feet of distance between tables. • Use outdoor spaces when feasible. • Follow ND Smart industry-specific protocols. <p>(CONTINUED ON NEXT PAGE)</p> |

STANDARDS FOR ALL INDUSTRIES (CONTINUED)

MOVEMENT AND ACTIVITY

Social Distancing

Red/Critical Risk Level — Only essential workers as defined by the [United States Department of Homeland Security](#) and essential travel are open.

- Require [face coverings](#).

Orange/High Risk Level — Only [essential workers](#) and essential travel are recommended. For businesses choosing to remain open, the following guidance is strongly recommended:

- Require [face coverings](#).
- All non-essential businesses are limited to 50% of the rated room capacity but no more than 150 while social distancing. Limit individual family groups/party sizes to one household or fewer than 10 people per party.
- Outdoor spaces follow industry-specific Smart Restart protocols.
- Operators should post their temporary occupancy limit prominently on all entrances.
- High-risk individuals and their caregivers should avoid crowds and large gatherings.
- Cancel gatherings of any size where social distancing cannot be maintained.

Yellow/Moderate Risk Level — Non-essential services and travel may be considered with caution. The following guidance is strongly recommended:

- Require [face coverings](#).
- All non-essential businesses are limited to 65% of rated room capacity but no more than 200 people while social distancing. Limit individual family groups/party sizes to one household or max of 10 people per party.
- Outdoor spaces follow industry-specific Smart Restart protocols.
- Operators should post their temporary occupancy limit prominently on all entrances.
- High-risk individuals and their caregivers should avoid crowds and large gatherings.
- Cancel gatherings of any size where social distancing cannot be maintained.

Green/Low Risk Level — Non-essential services and travel may be considered with fewer restrictions. The following guidance is strongly recommended:

- Strongly recommend or require [face coverings](#).
- All non-essential businesses are limited to 80% of rated room capacity but no more than 300 people while social distancing. Party sizes may be more than 10 people.

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STANDARDS FOR ALL INDUSTRIES (CONTINUED)

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| MOVEMENT AND ACTIVITY | Social Distancing | <ul style="list-style-type: none"> • Outdoor spaces should follow industry-specific Smart Restart protocols. • Operators should post their temporary occupancy limit prominently on all entrances. Posting templates are available at ndresponse.gov. • High-risk individuals and their caregivers should take extra precautions to avoid crowds and large gatherings. <p>Blue/New Normal Level — Most normal occupancy activity can resume with heightened cleaning, standard precautions and awareness of health guidelines.</p> |
| | Workplace Activity | <p>ALL RISK LEVELS</p> <ul style="list-style-type: none"> • Wear face coverings. • Post signage at all entrances of the facility informing all employees and customers to follow everyday prevention practices: <ul style="list-style-type: none"> » Stay home when sick. » Wear face coverings. » Maintain 6-ft of social distancing. » Clean hands often. » Cover coughs and sneezes. • Post signs at all entrances clearly indicating that no one may enter if they have symptoms of respiratory illness. • Set specific shopping/business hours specifically for customers that are at higher risk. • Train staff on employee health and safety protocols required by the business. • Make accommodations for high-risk employees to work remotely or assign job tasks that minimize public interaction. • Contactless/electronic payment systems are preferred. • Minimize handling cash, credit cards, reward cards, and mobile devices where possible. • When exchanging paper and coin money: <ul style="list-style-type: none"> » Provide employees hand sanitizer or easy access to a hand washing facility. Clean hands frequently. » Do not touch your face afterward. » Ask customers to place cash on the counter rather than directly into your hand. » Place money directly on the counter when providing change back to customers. » Wipe counter between each customer at checkout. • Follow ND Smart industry-specific protocols. <p>(CONTINUED ON NEXT PAGE)</p> |

STANDARDS FOR ALL INDUSTRIES (CONTINUED)

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| EMPLOYEE AND CUSTOMER SAFETY AND TRUST | Personal Protective Equipment (PPE) | ALL RISK LEVELS <ul style="list-style-type: none"> • Provide face coverings for all employees. • Strongly recommend or require use of face coverings. • Train staff laundering towels and cleaning equipment to properly wear and maintain safe use of Personal Protective Equipment (PPE). Follow OSHA requirements for the job tasks when required. • Follow ND Smart industry-specific protocols. |
| | Hygiene and Cleaning | ALL RISK LEVELS <ul style="list-style-type: none"> • Develop enhanced cleaning protocols for workstations, tables, equipment, restrooms, and other high-touch surfaces. • Contactless/electronic payment systems are preferred or, if not feasible, disinfect all payment portals, pens and styluses after each use. • Provide employees easy access to soap and water for handwashing or access to hand sanitizer before entering/leaving job sites and at cashier locations. • Provide hand sanitizer at or near the entrance and cashier locations for use by the public. • Provide effective disinfectant at or near the entrance to clean shopping carts. • Keep chemicals out of reach of small children. • Follow ND Smart industry-specific protocols. |
| | Special Measures | ALL RISK LEVELS <ul style="list-style-type: none"> • Develop policies and procedures for prompt identification and isolation of sick staff and customers. • Encourage customers to download the Care19 Apps to increase success levels with contact tracing. BeLegendary.link/Care19 • Encourage testing for symptomatic employees and asymptomatic close contacts identified in the workplace. • Ensure that ventilation systems of indoor spaces are operating properly and increase introduction of outdoor air as much as possible. • Follow the guidance from the Environmental Protection Agency (EPA). • Follow ND Smart industry-specific protocols. |



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| <p>COMPLIANCE</p> | <p>Also Adhere to General Standards for all Industries</p> <p>It is critically important that jurisdictions continue to monitor local health criteria (number of cases reported, risk of transmission, level of community spread) and take necessary precautions to protect vulnerable populations to safely determine health guidance and mitigation measures. Recommendations are intended to supplement and not replace local mandates. All local mandates must be followed.</p> | |
| <p>MOVEMENT AND ACTIVITY</p> | <p>Social Distancing</p> | <p>Red/Critical Risk Level — Only essential workers as defined by the United States Department of Homeland Security and essential travel are open.</p> <p>Orange/High Risk Level:</p> <ul style="list-style-type: none"> • Limit occupancy to 25% certificate of rate room capacity, not to exceed the ND Smart Restart Large Gathering Tiered Capacity document limits. • All other public gatherings should be canceled or postponed. • Allow for proper spacing between groups by keeping at least two empty seats or 6 feet between parties in any area, in seating areas. • Tables or seating in common areas should comply with maximum occupancy guidelines or furniture spaced to discourage larger groups from congregating. • Alternate rows of chairs/bleachers between customers by marking every other row 'closed'. • All booths, activities, entertainment, tables etc., should be placed with 10 feet between each in all directions to allow for social distancing and attendee flow. • Mark or post directions for lines and waiting areas to maintain social distancing standards. • Post signs directing one-way movement of ingress and egress for participants when possible. • Keep records of guests for contact tracing purposes if needed. • Foodservice should follow the Restaurant/Bar/Food Truck Smart Restart Protocols. <p>Yellow/Moderate Risk Level:</p> <ul style="list-style-type: none"> • Limit occupancy to 50% certificate of rate room capacity, not to exceed the ND Smart Restart Large Gathering Tiered Capacity document limits. • Cancel gatherings of any size where distancing cannot be maintained. • Keep records of clients for contact tracing purposes if needed. • Foodservice should follow the Restaurant/Bar/Food Truck Smart Restart Protocols. <p>(CONTINUED ON NEXT PAGE)</p> |

BANQUETS, BALLROOMS, ETC. (CONTINUED)

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| MOVEMENT AND ACTIVITY | Social Distancing | <p>Green/Low Risk Level:</p> <ul style="list-style-type: none"> • Limit occupancy to 75% certificate of rate room capacity, not to exceed the ND Smart Restart Large Gathering Tiered Capacity document limits. • Tables can seat more than 10 if part of an existing group, for example family. Maintain distancing between tables. Alternating rows may be considered. • Foodservice should follow the Restaurant/Bar/Food Truck Smart Restart Protocols. • Larger Indoor and outdoor gatherings are permitted if approved by community leaders and the local health authority. Community leaders may require event planners to submit a logistics and emergency operations plan to their local health authority no later than 30 days before the event. <p>Blue/New Normal:</p> <ul style="list-style-type: none"> • Large groups allowed such as festivals and sporting events. Mass gatherings are permitted when following proper safety guidelines and procedures. • Normal occupancy and activities can resume with heightened cleaning, standard precautions and awareness of health guidelines. |
| | Venue Activity | <p>Red/Critical Risk Level — Only essential workers as defined by the United States Department of Homeland Security and essential travel are open.</p> <p>Orange/High Risk Level:</p> <ul style="list-style-type: none"> • Require face coverings for employees. • Screen employees for symptoms that includes temperature checks. • If dine-in food and drink service are open, require dine-in customers follow CDC guidance for wearing face coverings before and after meal service. • Advanced reservation or call-ahead seating is preferred. • For gatherings, be able to rapidly contact attendees and inform if determined to be a close contact to a positive case. • No standing room options. Standing in the entry area should be minimized by encouraging attendees to quickly access their seats or viewing area. • No bar seating unless plexiglass or other physical barrier separates bartender from customer. If bar seating is open, allow for 1-2 guests, with six feet of separation between groups. • No self-service of food or beverage (buffets, salad bars, beverage stations) unless pre-packaged. • Participants should enter and exit from different areas. • Foodservice should follow the Restaurant/Bar/Food Truck Smart Restart Protocols. • Dance floors are not recommended. <p>(CONTINUED ON NEXT PAGE)</p> |

BANQUETS, BALLROOMS, ETC. (CONTINUED)

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| <p>MOVEMENT AND ACTIVITY</p> | <p>Venue Activity</p> | <p>Yellow/Moderate Risk Level:</p> <ul style="list-style-type: none"> • Concession and bar lines should be managed to ensure proper 6 feet social distancing. Use floor markings when possible. • All food concession stands, vendors, caterers and food providers should follow the Restaurant/Bar/Food Truck Smart Restart Protocols. • Customer self-service operations including salad bars and buffets, may operate as long as pre-portioned servings are prepared or portions are served by staff. Buffet and salad bar in-use serving utensils should only be used by staff and washed, rinsed and sanitized every 4 hours. • Carnival rides, games or shared sports equipment should be disinfected between each user. • Foodservice should follow the Restaurant/Bar/Food Truck Smart Restart Protocols. • Dance floors are not recommended. <p>Green/Low Risk Level:</p> <ul style="list-style-type: none"> • Yellow protocols are strongly recommended. • Dance floors may be considered. <p>Blue/New Normal:</p> <ul style="list-style-type: none"> • Normal occupancy and activities can resume, with heightened cleaning, standard precautions and awareness of health guidelines. |
| <p>EMPLOYEE AND CUSTOMER SAFETY AND TRUST</p> | <p>Hygiene and Cleaning</p> | <p>ALL RISK LEVELS</p> <ul style="list-style-type: none"> • Develop enhanced cleaning protocols. • Restrooms and bathroom facilities should be cleaned and disinfected every two hours and be stocked with soap and hand sanitizer for guests. Recommend handwashing stations and/ or hand sanitizer be made available at portable bathroom facilities. • Close areas of the facility, equipment, bathrooms at an appropriate time during each day to allow adequate cleaning of high-touch surfaces like railings and door handles. • Provide disinfecting wipes for guests to wipe off their armrest, cupholder or seat upon arrival. • Foodservice should follow the Restaurant/Bar/Food Truck Smart Restart Protocols. |
| | <p>Special Measures</p> | <p>ALL RISK LEVELS</p> <ul style="list-style-type: none"> • Encourage customers to download the Care19 Apps to increase success levels with contact tracing. BeLegendary.link/Care19 • For gatherings, be able to rapidly contact attendees and inform if determined to be a close contact to a positive case. • Discourage attendance by the most vulnerable. |