



<p>COMPLIANCE</p>	<p>Also Adhere to General Standards for all Industries</p> <p>It is critically important that jurisdictions continue to monitor local health criteria (number of cases reported, risk of transmission, level of community spread) and take necessary precautions to protect vulnerable populations to safely determine health guidance and mitigation measures. Recommendations are intended to supplement and not replace local mandates. All local mandates must be followed.</p>	
<p>MOVEMENT AND ACTIVITY</p>	<p>Social Distancing</p>	<p>Red/Critical Risk Level — Only essential workers as defined by the United States Department of Homeland Security and essential travel are open.</p> <p>ALL RISK LEVELS</p> <ul style="list-style-type: none"> • Face coverings are required for both clients and staff. • If necessary, increase 6-ft distance between workstations. • Keep records of clients for contact tracing purposes if needed. • Develop check-in and waiting areas that can accommodate 6-ft social distancing. • Hold initial planning or health consultations by video conference whenever appropriate and where available.
	<p>Workplace Activity</p>	<p>Red/Critical Risk Level — Only essential workers as defined by the United States Department of Homeland Security and essential travel are open.</p> <p>ALL RISK LEVELS</p> <ul style="list-style-type: none"> • Set specific shopping/business hours for only customers that are at higher risk. • Screen clients and employees for symptoms that includes temperature checks. • Implement client screening questionnaire and advise client of modified appointment safety protocols within 24 hours of appointment. • Employers should keep thorough daily records of employees and any close contacts. • Appointment only with contactless payment option. Walk-in appointments are not recommended. • Plastic partitions for manicures and pedicures are recommended when feasible. • Postpone services that require work on the face to the extent possible; such as procedures that would require removal of face coverings. • Clients and employees should avoid bringing unnecessary personal items into the place of business. • No food or beverage (other than commercially packaged) should be served within the facility. <p>(CONTINUED ON NEXT PAGE)</p>

PERSONAL CARE SERVICES (CONTINUED)

<p>EMPLOYEE AND CUSTOMER SAFETY AND TRUST</p>	<p>Personal Protective Equipment (PPE)</p>	<p>ALL RISK LEVELS</p> <ul style="list-style-type: none"> • Require face coverings for both patrons and staff. • Providers are encouraged to wear eye protection during procedures that may have risk for aerosolization. • Use any PPE required by OSHA prior to COVID. Ensure proper PPE use and training is available to all providers. • Businesses are strongly recommended to limit services that require removal of face coverings
<p>EMPLOYEE AND CUSTOMER SAFETY AND TRUST</p>	<p>Hygiene and Cleaning</p>	<p>ALL RISK LEVELS</p> <ul style="list-style-type: none"> • Develop enhanced cleaning protocols for workstations, equipment, restrooms, treatment rooms, and other high-touch surfaces. • Porous surfaces should be covered with washable or disposable coverings. • Remove unnecessary decorations and waiting room items that cannot be sanitized. • Remove products such as oils and lotions from the treatment rooms; sanitize bottles between uses. • Salon chairs, massage tables, and accessories such as pillows, cushions and bolsters should be disposable or covered with a material that can be cleaned and sanitized. • Adjust appointment times for enhanced cleaning between customers. • Keep inventory of clean or unused capes/outer-clothes coverings on hand; launder between clients. • Store laundry in clean containers clearly labeled clean versus soiled. Gloves should be worn when handling soiled laundry.
<p>EMPLOYEE AND CUSTOMER SAFETY AND TRUST</p>	<p>Special Measures</p>	<p>ALL RISK LEVELS</p> <ul style="list-style-type: none"> • Encourage customers to download Care19 Apps to increase success with contact tracing. BeLegendary.link/Care19 • Increase ventilation and air exchange with outdoor air. If fans or hair dryers are used, make sure air from fan/dryer is not blowing directly from one person toward another.